Florida Oral Health Alliance Virtual Meeting Agenda
Thursday, August 24, 2017
10 AM – 12 PM

MEETING NOTES

Florida Oral Health Alliance Result: All Florida children, youth and families have good oral health and well-being, especially those that are vulnerable.

Headline Indicator #1: Percentage of eligible Medicaid children ages 0-20 receiving any dental services
Headline Indicator #2: Percentage of eligible Medicaid children ages 1-20 receiving any preventive dental services

Meeting Results:
By the end of the meeting participants will have:
- Reviewed results from the Florida Oral Health Alliance Strategy Prioritization Survey
- Received an update from the Oral Health 2020 Florida State Alignment Network
- Learned about local and national best practices for school-based oral health programs
- Discussed next steps for facilitating local oral health implementation and alignment efforts

Meeting Agenda

<table>
<thead>
<tr>
<th>Time</th>
<th>Agenda Item</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:00-10:10 a.m.</td>
<td>Welcome and Introductions</td>
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<tr>
<td>10:10 – 10:40 a.m.</td>
<td><strong>Oral Health 2020 FL State Alignment Network Update</strong></td>
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<td>• Carrie Hepburn, Tampa Bay Healthcare Collaborative</td>
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<td><strong>Oral Health 2020 and School-based Health Alliance</strong></td>
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<td><strong>School Goal Convening Update</strong></td>
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<td>• Deborah Foote, Oral Health Florida</td>
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<td>10:40-11:20 a.m.</td>
<td><strong>County-Level School-based Oral Health Program Updates and Best Practices</strong></td>
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<td>• Hillsborough and Pinellas County— Karen Pesce Buckenheimer, More Health, Inc.</td>
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<td>• Miami-Dade County—Dr. Ana Karina Mascarenhas, Nova Southeastern University, College of Dental Medicine</td>
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<td>11:20 a.m.-12:00 p.m.</td>
<td><strong>Alliance Strategy Prioritization Survey Results and Discussion</strong></td>
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Aug. 24 Meeting Notes

I. Oral Health 2020 FL State Alignment Network Update

- Oral Health (OH) 2020 is a multi-year effort and national network of individuals and organizations working to realize a shared vision by the year 2020: “Oral health is essential to lifelong health and well-being.”

- FL State Alignment Network: A strong partnership of DentaQuest-funded and non-funded organizations including: Catalyst Miami, Florida Voices for Health, Tampa Bay Healthcare Collaborative, MORE Health, Florida Institute for Health Innovation (FOHA), Oral Health Florida, FDA, FDHA, FACHC (Florida Association of Community Health Centers), AHCA (Agency for Health Care Administration) and FDOH.
  - Key agreements:
    - Raising oral health as a social justice, systemic issue
    - Looking at social determinants of oral health
    - Extending care to everyone (access to care)
  - Agreed to work together in the following areas:
    - Advocacy
    - Communication
    - Oral health in school districts
  - Online collaborative platform on Socius to facilitate sharing and working together. Find best practices and strategies arranged by target, with a focus on health equity and social justice, place to post forum questions or share resources you are aware of.
    - To join the network and FL State Page at: http://www.oralhealth.network

II. Oral Health 2020 and School-based Health Alliance School Goal Convening Update

- School-based Health Alliance (SBHA) project goal: Building a network mindset to connect people, ideas, and resources that strengthen and expand school-based oral health programs and services for students. Do this through 4 areas:
  - Strong partnerships (through learning collaborative)
  - Increase positive consent for school oral health services
  - Look at policies that support oral health programs in schools (happening at local level)
  - Develop financial models to ensure sustainability

- 2017 efforts are focused on creating and supporting learning collaboratives in each of the 10 largest school districts across the country.
  - Challenges with engaging all the stakeholder groups to move forward on the initiatives.
  - In Florida, there has been a lack of participation from Broward County, and Miami-Dade had shifts in membership.

- SBHA is developing a portal for school oral health and a centralized resource library that will continue to evolve as the work moves forward.

- In response to the lack of consensus and definition on what “school oral health” encompasses, SBHA has worked to create a draft white paper with proposed components of school oral health:
  - Oral health education
  - Screening in Schools
  - Preventive care
  - Care coordination and linkage to community based care
  - Enhanced School Oral Health Services
• Oral Health Florida is looking at opportunities to support this initiative through advocacy, providing information and best practices, and helping to expand the number of school districts that are able to participate.

III. Hillsborough and Pinellas County School-based Oral Health Programs

• More Health: Provides 24 different health lessons in schools that meet FL state standards.
• Dental lessons for elementary, kindergarten, first and second grade levels.
• Scripted and interactive 45-minute lesson that includes nutrition education and information on the importance of visiting a dentist. Lesson offered prior to school sealant program and at no cost to the school district.
• All lessons have been evaluated and shown to be effective in knowledge gain and intent to change behavior.
• Oral health educational kits available for purchase (Dental Hygiene, Sealant Education, Teen Dental, Nutrition, Parent Education mini-kits); can be used by dental hygienists, public health dept., school nurses, pediatric dentist offices or PTA parents to help teach oral health.
• Free oral health video for kids (Magi’s Magnificent Mouth) available for download at www.morehealthinc.org: Emphasizes the importance of sealants and encourages kids to talk to their parents about sealants.
• More Health is an approved community partner of USF medical school and local residency programs to connect residents with community outreach and oral health education opportunities.

IV. Miami-Dade County School-based Oral Health Programs

• Smiles Across Miami: The Children’s Trust and Nova Southeastern University Oral Health Initiative
• Goal: Train medical staff associated with the Health Connect in Our Schools Program in Miami-Dade to:
  o Screen for oral disease
  o Provide oral health counseling and fluoride varnish application
  o Make referral to a dentist for children identified as needing further treatment
• Providers trained: physicians, RNs, LPNs, ARNPs, PAs, MAs, health aides and social workers
• Trained almost 800 providers over 2 cycles of training
• Pre-and post-test results show that training does improve provider knowledge; evidence shows that training should be repeated so that they retain knowledge.
• Sealant programs provided through Nova in Miami-Dade:
  o Goal: provide diagnostic, preventive and treatment service to children annually, particularly uninsured, in elementary and middle schools and after school programs.
  o Major barrier: consent forms returns; interested in exploring how to petition to change to an opt-out form.
• Alliance discussion: Sealants and fluoride varnish applications must be an opt-in consent process because the state of Florida considers it an invasive procedure.

V. Presentation of FOHA Prioritization Survey Results

Alliance members were asked to rank the strategies within the Oral Health Alliance Strategic plan based on their ability to turn the curve in oral health for Florida’s Medicaid-eligible children in terms of level of feasibility, leverage and values alignment. Top 5 highest ranking strategies:

1. Expand school-based oral health programs.
2. Create and consistently implement oral health education and messaging in the community
3. Develop Emergency Department diversion programs.
4. Encourage and incentivize the provision of inter-professional education and training for medical and allied health professionals regarding oral health.
5. Increase outreach efforts by managed care plans to improve access to dental care by aligning with community stakeholders to maximize local resources.
VI. Alliance discussion: How can the Alliance facilitate local efforts to implement and align with these prioritized strategies to have more measurable impacts?

Group suggestions:

- Identify subject matter experts in the top 2-3 areas and form workgroups.
- Develop highly targeted interventions that can reach populations with the highest need and populations that can turn the curve.
  - Identify: Who are these people? Where do they live? Where are the hot spots across the state? What are other health issues they are grappling with?
- When results are in regarding dental carve-out for Medicaid, look at best practices for client outreach.
  - In Colorado, there were care coordination components that came out of that process. Follow-up from missed appointments, ER diversion (reviewed list of individuals that showed up in ER and directed outreach from the carve-out organization into the right setting).
- Oral health education: Think about how we can message in new ways using the Frameworks Report to tailor messages to the level that resonates in the communities we are working in (Oral Health Florida working on this).
- Build off of work being done locally and at each of our organizations:
  - Can use information and data from the Tampa Healthcare Collaborative’s Wimauma study that looked at putting together a potential education and messaging campaign and review of existing resources.
  - Tap into the Florida Oral Health Alliance Consumer Advisory Council to test potential interventions and messaging strategies.
- Gather data on target populations. Once we understand who the population is we can customize the strategy to that particular audience.
  - Work with AHCA who collects all dental plan data to see who has been noncompliant and who never goes to the dentist. Look at patterns; are they falling into a certain zip code? Use the data to geographically map target populations.
  - AHCA is working on a potential preventable events workgroup to use health plan data to connect people to ensure they have a dental home. Christina Vracar to check on what type of data they can share with the Alliance.
  - Explore the potential to overlay multiple data sources (grassroots data, health plan/utilization data, sealant programs, school-based oral health programs) to understand the population and identify those harder-to-reach populations. Use the data to develop targeted outreach to connect those populations with the right services.
  - More Health could help provide educational programming to that specific neighborhood, district, or population.
  - School nurses are important in identifying children that need oral health care. Programs like NOVA’s Smiles Across Miami provider training could be used as an avenue to identify children in need of services.
  - Get the word out to the Florida Nurses Association
  - FDOH Public Health Dental Program is developing a database to collect school-based dental sealant information from FQHCs and other orgs. (Dr. Bilger will keep Alliance informed).
  - School-based sealant programs: Emphasize the importance of making a notation in the data that child needs a follow-up service.

Future topics of interest for Alliance meetings:

- Anesthesia sedation services: issue of wanting access but not every child should have this.
  - Reference NY Times Article, “Should Kids be Sedated for Dental Work?”
    https://www.nytimes.com/2017/08/24/well/family/should-kids-be-sedated-for-dental-work.html?emc=eta1
- The use of silver diamine fluoride