August 28, 2015
12 PM – 2 PM
Virtual Meeting

Twitter: @FL_OH_Alliance
#OH2020FL
Result:
All Florida children, youth and families have good oral health and well-being, especially those that are vulnerable.
Eligible Medicaid Children Ages 0-20 Receiving any Dental Services

Meeting results

• Review Florida Oral Health Alliance’s group progress to date

• Have knowledge of Florida’s shift to the Medicaid Managed Care (SMMC) – Managed Medical Assistance program and how it has affected Florida’s oral health care delivery system

• Have knowledge of the Health Connect program as an example of what is working

• Affirm data development agenda

• Review commitments to action
Additional indicators

Number of pediatric Emergency Department visits for preventable oral health conditions

Percentage of Medicaid eligible children that received preventative dental services
Data development agenda

On July 31, 2015, the group identified the following missing data:

• Services provided by non-dentist or someone not supervised by a dentist
• Free dental services (no claims)
• CDT codes (billing codes)
• Ages

Additional concerns: No-show and utilization rates are not captured.

Data work group:
Individuals who volunteered to form a data work group included:
• Farren Hurwitz
• Tara Price
• Dave Meadows
• Juliette Fabien
• Douglas Manning
Turn-the-Curve Thinking™: Talk to Action

Result

Indicator
Baseline

Story behind the baseline

Partners (with a role to play in turning the curve)

What Works

Strategic Action Plan (with/ Budget)
What’s the story behind the data?

• What has caused the data to increase?
  • Contributing factors

• What has caused the data to decrease?
  • Restricting factors

• What’s in place but not working?

• What are the prioritized factors to be addressed first?
Prioritized factors as determined by the group on July 31, 2015

1) Lack of consistent collaboration

2) Lack of uniformity of oral health
   1) Recording every oral health visit
   2) Data reporting and being able to “mesh” oral health community with health care in general.
   3) Acceptable claim process
   4) Accounting for every dental visit (Data is not always entered into system).

3) Lack of (standardized) oral health infrastructure:
   1) Connecting providers, members, community members with each other
   2) Insufficient number of providers
   3) Lack of follow up after treatment

4) Lack of alignment of oral health with overall health literacy
   1) Legislators, providers, stakeholders, parents)
   2) Cultural diets; concepts of health; value of oral health
Medicaid Managed Care (SMMC) – Managed Medical Assistance (MMA) program

Justin Senior, BA, JD
Deputy Secretary of Medicaid
Florida Agency for Health Care Administration

Shevaun Harris
Bureau of Medicaid Policy
Florida Agency for Health Care Administration
Comments/Questions?

Thank you for your time!

Justin Senior
Deputy Secretary
Shevaun Harris
Bureau of Medicaid Policy
Agency for Health Care Administration
Who else do we need to engage?

• Who else has a role to play in turning the curve?
Collective Impact
# The Five Conditions of Collective Impact

<table>
<thead>
<tr>
<th>Condition</th>
<th>Description</th>
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<tr>
<td>Common Agenda</td>
<td>All participants have a shared vision for change including a common understanding of the problem and a joint approach to solving it through agreed upon actions.</td>
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<tr>
<td>Shared Measurement</td>
<td>Collecting data and measuring results consistently across all participants ensures efforts remain aligned and participants hold each other accountable.</td>
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<tr>
<td>Mutually Reinforcing Activities</td>
<td>Participant activities must be differentiated while still being coordinated through a mutually reinforcing plan of action.</td>
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<tr>
<td>Continuous Communication</td>
<td>Consistent and open communication is needed across the many players to build trust, assure mutual objectives, and create common motivation.</td>
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<tr>
<td>Backbone Support</td>
<td>Creating and managing collective impact requires a separate organization(s) with staff and a specific set of skills to serve as the backbone for the entire initiative and coordinate participating organizations and agencies.</td>
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</table>
Mutually reinforcing activities

- Mutually reinforcing activities – What is in place and already working? Are the initiatives working in the state?
  - Are they duplicated?
  - Are they misaligned?
  - Are they not to scale?
What works?

• What is currently in place to address the most important root causes?
• What is working?
• How are these efforts improving the data?
Other initiatives making an impact enough to turn the curve...
What works as identified by the group on July 31, 2015

- Partnering with FQHCs providing oral health literacy through local WIC and children’s programs
- Funding FQHCs to provide oral health services in schools
- Identification of gaps in oral health care (Union, Lee, Glades...)
- Community based organizations providing information on resources (PBC Bridges)
- Managed medical assistance program (direct accountability, private contracts with state with performance measures – a set of quality services)
- Using private practice approaches collaboratively
- Literacy efforts in place that are not effective and culturally sound
- Include oral health into physical health conversations:
  - Meaningful use
  - Existing health forum
What is working: School-Based Oral Health

Juliette Fabien, MBA-HSA, RN
HealthConnect Administrator
The Children’s Trust

Ana Karina Mascarenhas, B.D.S., M.P.H., Dr.P.H.
Associate Dean of Research
Nova Southeastern University
College of Dental Medicine
School-Based Oral Health Program Overview

Juliette Fabien, MBA-HSA, RN
HealthConnect Administrator
The Children's Trust is a dedicated source of revenue established by voter referendum to improve the lives of children and families in Miami-Dade County.

We envision a community that works together to provide the essential foundations to enable children to achieve their full potential.
The Children’s Trust strategic plan is grounded in four essential foundations for healthy child development:

– Social foundations foster healthy relationships in the lives of children;
– Educational foundations promote high-quality learning environments and health literacy;
– Economic foundations encourage prosperity and financial stability for all members of the community; and
– Environmental foundations promote healthy environments and supportive services.
Our school health initiative is designed to increase access to comprehensive health and wellness services for children enrolled in public schools. The multidisciplinary health team will be the primary investment, while services such as vision and oral health will be integrated to more fully address student wellbeing.
FUNDING ALLOCATION

• School Health Program (HCiOS)
  – Budget: $12,200,000

• Comprehensive Examination of Vision and Ocular Health (Vision)
  – Budget: $300,000

• Oral Health Training and Quality Assurance (Oral Health)
  – Budget: $300,000
SCHOOL HEALTH STAFFING MODEL

• Staffed with a multidisciplinary school health program that promotes a healthy school environment that is conducive to student wellbeing, fosters positive behavior, and supports higher academic achievement.

• The teams consist of 77 social workers (17 funded by The Trust & 60 by M-DCPS), 66 registered nurses, and 112 licensed practical nurses.
The Children’s Trust is contracted with NOVA to implement an oral health program to support the school nurses through well-designed trainings on risks assessment, screenings, education, counseling, varnishes application to young children, connection to dental home, and quality assurance.

The training strategies include multiple teaching methods, including active skills-based components that promote learning, as well as coaching throughout the school year.

In addition to ongoing trainings and coaching, NOVA is responsible to implement quality assurance activities that promote student-centered quality services.
Our Contractor (NOVA) is responsible train school health staff on how to:

– perform risks assessment, screen for oral diseases, particularly dental caries;
– provide oral health education and counseling;
– apply fluoride varnish with parental consent to children enrolled in pre-kindergarten and Kindergarten; and
– connect children identified as needing further assessment and treatment to a dental home.
OPTIONAL SERVICES

• Sealant applications for older youth may be incorporated based on the needs of the target population and capabilities of the contracted service provider.
• Such services are implemented using oral health professionals, under appropriate supervision.
• The school health team may assist in securing parent consents, when appropriate.
THANK YOU!!!
Other collaborative locally-based work as identified by the group on July 31, 2015

- School-based oral health (Miami–Dade County)
- Palm Beach County Oral Health Coalition
- Achieving Oral Health Equity (Tampa Bay)
- Miami Dade Oral Health Network
Smiles Across Miami

Dr. Ana Karina Mascarenhas
Associate Dean for Research
College of Dental Medicine
THE CHILDREN'S TRUST
ORAL HEALTH INITIATIVE
Goals

- To train medical staff associated with the Health Connect in Our Schools program in Miami-Dade
  - To screen for oral diseases, particularly dental caries
  - Provide oral health counseling and a fluoride varnish application
  - Make a referral for children identified as needing further treatment from a dentist
Educational Objectives of Training

- Describe different types of teeth, parts of a tooth, and major supporting structures of a tooth
- Understand factors that affect oral health in children
- List and describe oral diseases in children
- Understand your role as an oral health educator in improving the oral health of children
- Assess the oral health status of a child
- Provide a fluoride varnish application
Learn About Teeth:

- Incisors
- Canines
- Premolars
- Molars

PACT. http://www2.aap.org/ORALHEALTH/pact/ch-gallery/ch1/index.htm
© Nova Southeastern University
As medical providers you will:

1. Screen the child
2. Provide counseling
   – Educate to avoid bad and adopt good oral health habits
   – Recommend good dietary habits
3. Provide a fluoride varnish application
4. Refer the child
Cavity Free

Cavities
Counseling

Avoid Bad Habits

Teach Good Habits
Dental Patient Positioning
Fluoride Varnish

5% Sodium Fluoride (22.6mg F/ml)
Refer for Dental Care

No Obvious Problem
Early Dental Care
Urgent Care
## Florida Dental Referral

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<tr>
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<th>Ph. No.</th>
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<tr>
<td>KidCare Program</td>
<td><a href="http://www.floridahealthcare.org">www.floridahealthcare.org</a></td>
<td>Miami</td>
<td>FL</td>
<td>33034</td>
<td>(888) 540-5437</td>
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<td>Medicaid</td>
<td><a href="http://www.fhfa.state.fl.us/Medicaid">http://www.fhfa.state.fl.us/Medicaid</a></td>
<td>Miami</td>
<td>FL</td>
<td>33023</td>
<td>(888) 367-6554</td>
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<tr>
<td>Everglades Dental Center (CHI)</td>
<td>13000 SW 276 Street</td>
<td>Miami</td>
<td>FL</td>
<td>33034</td>
<td>(305) 246-4607</td>
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<tr>
<td>South Regional Health Center</td>
<td>4305 Pembroke Road</td>
<td>Hollywood</td>
<td>FL</td>
<td>33021</td>
<td>(954) 985-4814 (954) 985-4831</td>
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<tr>
<td>Martin Luther King Jr. Clinic (CHI)</td>
<td>810 West Momoy Street</td>
<td>Homestead</td>
<td>FL</td>
<td>33030</td>
<td>(305) 248-4334</td>
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<tr>
<td>Martin Luther King, Clinica Campesina</td>
<td>810 W. Momoy Street</td>
<td>Homestead</td>
<td>FL</td>
<td>33030</td>
<td>(305) 242-2005</td>
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<td>Naranja Health Center (CHI)</td>
<td>13805 SW 254 Street</td>
<td>Naranja</td>
<td>FL</td>
<td>33052</td>
<td>(305) 238-8813</td>
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<tr>
<td>South Dade Health Center (CHI)</td>
<td>53600 SW 312th Street</td>
<td>Homestead</td>
<td>FL</td>
<td>33033</td>
<td>(305) 242-6069</td>
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<td>Marathon Health Center (CHI)</td>
<td>2855 Overseas Highway, MM 48</td>
<td>Marathon</td>
<td>FL</td>
<td>33050</td>
<td>(305) 743-4000</td>
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<td>North Regional Health Center</td>
<td>601 West Atlantic Blvd.</td>
<td>Pompano Beach</td>
<td>FL</td>
<td>33060</td>
<td>(954) 786-5408</td>
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<tr>
<td>Paul Hughes Health Center</td>
<td>305 NW 6th Avenue</td>
<td>Pompano Beach</td>
<td>FL</td>
<td>33060</td>
<td>(954) 788-6079</td>
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<td>Community Smiles (outside the Lindsey</td>
<td>750 N.W. 20th street Bldg. G</td>
<td>Miami</td>
<td>FL</td>
<td>33127</td>
<td>(305) 324-6070 x7051, 7053</td>
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<tr>
<td>Hopkins Center)</td>
<td>750 NW 20th Street</td>
<td>Miami</td>
<td>FL</td>
<td>33127</td>
<td>(305) 324-6070</td>
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<td>Lindsey Hopkins Tech, Community Smiles</td>
<td>536 NW 5th Street</td>
<td>Miami</td>
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<td>(305) 677-4840 x118</td>
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<td>Camillus Health Concern</td>
<td>5090 SW 137th Avenue</td>
<td>Miami</td>
<td>FL</td>
<td>33133</td>
<td>(305) 351-1317</td>
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<td>Helen &amp; Borden Family Health Center</td>
<td>5920 SW 22nd Ave</td>
<td>Miami</td>
<td>FL</td>
<td>33134</td>
<td>(305) 448-6536</td>
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<tr>
<td>May Van Sickie Childrens Dental Clinic</td>
<td>1611 NW 12th Avenue</td>
<td>Miami</td>
<td>FL</td>
<td>33136</td>
<td>(305) 854-6935</td>
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<td>Jackson Memorial Hospital</td>
<td>578 SW 68th Street</td>
<td>Miami</td>
<td>FL</td>
<td>33143</td>
<td>(305) 284-0976</td>
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<td>Borinquen Health Care Center</td>
<td>885 SW 69th Avenue</td>
<td>Miami</td>
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<td>Miami Beach Community Health Center</td>
<td>3100 SW 62nd Avenue</td>
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<td>(305) 663-8538</td>
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<td>P.E.T. Health Center</td>
<td>18255 Homestead Ave</td>
<td>Miami</td>
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<td>(305) 234-7767</td>
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<td>Jesse Trice Community Health Center</td>
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<td>Miami</td>
<td>FL</td>
<td>33169</td>
<td>(305) 694-6270</td>
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<tr>
<td>Southside Dental Center</td>
<td>9180 SW 150th Street, 300</td>
<td>Miami</td>
<td>FL</td>
<td>33176</td>
<td>(305) 256-5270</td>
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<tr>
<td>Columbia Dental Clinic</td>
<td>4300 SW 21st Street</td>
<td>Miami</td>
<td>FL</td>
<td>33190</td>
<td>(305) 253-5100</td>
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<tr>
<td>Economic Opportunity Family Health Center</td>
<td>819 NE 24th St.</td>
<td>Miami</td>
<td>FL</td>
<td>33305</td>
<td>(954) 567-5650 / 954-390-7654</td>
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<tr>
<td>Rishi Dental Clinic</td>
<td>1919 NE 45th Street, #226</td>
<td>Fort Lauderdale</td>
<td>FL</td>
<td>33308</td>
<td>(954) 722-6456</td>
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<tr>
<td>Broward County Dental Association</td>
<td>624 NW 45th Street</td>
<td>Fort Lauderdale</td>
<td>FL</td>
<td>33314</td>
<td>(954) 201-6779</td>
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<tr>
<td>Northwood Health Center</td>
<td>3501 SW Davie Road</td>
<td>Davie</td>
<td>FL</td>
<td>33314</td>
<td>(954) 201-6779</td>
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<tr>
<td>Musical Children’s Dental Clinic Connolly</td>
<td>2421 SW 6th Avenue</td>
<td>Fort Lauderdale</td>
<td>FL</td>
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<td>(954) 467-4820</td>
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<tr>
<td>Broward College Dental Clinic</td>
<td>3405 SW 2nd Street</td>
<td>Fort Lauderdale</td>
<td>FL</td>
<td>33312</td>
<td>(954) 728-6386</td>
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<tr>
<td>Children’s Dental Center</td>
<td>3645 Boynton Beach Blvd</td>
<td>Boynton Beach</td>
<td>FL</td>
<td>33472</td>
<td>(561) 753-6872</td>
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<tr>
<td>Main Street Child’s Dentistry</td>
<td><a href="http://www.mainstreetsmiles.com">www.mainstreetsmiles.com</a></td>
<td>Davie &amp; Broward</td>
<td>FL</td>
<td>877-756-8724</td>
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### Dental Schools

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<td>Nova Southeastern University</td>
<td>1750 N. E. 167th Street</td>
<td>Miami</td>
<td>FL</td>
<td>33162</td>
<td>(954) 949-6202</td>
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<td>Nova Southeastern University R. N.</td>
<td>5200 South University Dr. (Sanford L. Ziff Center)</td>
<td>Davie</td>
<td>FL</td>
<td>33328</td>
<td>(954) 262-7500</td>
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<td>Miami-Dade Community Health Center</td>
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<td>MDC Dental Hygienist School</td>
<td>950 N. W. 20th Street</td>
<td>Miami</td>
<td>FL</td>
<td>33127</td>
<td>(305) 203-2356</td>
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<tr>
<td>Broward College Hygienist School</td>
<td>3501 SW Davie Road, Building A, Room 169.</td>
<td>Davie</td>
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<td>Robert Morgan Center</td>
<td>18180 SW 322 Ave</td>
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<td>Afsoon Elmou, DDS</td>
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<td>Ann Freedman-Spinao, DDS</td>
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<td>Andale Pediatric Dentistry</td>
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<td>Dentistry for Children &amp; Those with Special Needs</td>
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<td>Iris Hernandez, DDS</td>
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<td>Michelle S. Handel</td>
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<td>Troy King</td>
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Provided training to 214 HCIOS staff

- 2 physicians
- 42 registered nurses
- 46 licensed nurse practitioner
- 20 advanced registered nurse practitioner
- 46 medical assistants
- 39 health aides
- 11 social worker
- 1 physician assistant.
Results of Training

Pre-Test

- 10.9 ± 2.6
- 55% correct
- 10% to 80%
- 5.6%

Post-Test

- 18.0 ± 1.6
- 90% correct
- 60% to 100%
- 90%
8.5% to 1560%
Questions?
What do we propose to do?
Possible strategies as developed by the group on July 31, 2015

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<th>Specific</th>
<th>Leverage</th>
<th>Values</th>
<th>Reach</th>
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<td>1A.</td>
<td>Create google forum to document oral health partners</td>
<td>M</td>
<td>L-M</td>
<td>H</td>
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<td>1B.</td>
<td>Convene MCOs to fund and partner with CBOs and community oral health providers and funders to meet HEDIS measures</td>
<td>M</td>
<td>H</td>
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<tr>
<td>2A.</td>
<td>Develop statewide data warehouse exchange</td>
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<tr>
<td>3A.</td>
<td>OHA will develop with AHCA standardized data collection methods and coordinate w/ CBOs to document services</td>
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Strategies and commitments to action

- Develop statewide oral health data warehouse and nomenclature to aggregate data
- Facilitate collaboration between Managed Care Organizations and community-based organizations; convene MCOs statewide
- Secure funding source for implementation of statewide dental coordinators
- Administer local data collection to identify oral health needs
- Utilize existing infrastructure to connect MCOs with Broward Children’s Strategic Plan
- Use Tobacco Free Florida to communicate oral health information; promote through AHECs
Upcoming meetings

Face to face meeting
TO BE RESCHEDULED

2701 North Australian Ave.
West Palm Beach, FL 33407