Special Needs Shelter Operations Training

Description: The purpose of this training is to provide Florida Department of Health in Miami-Dade (DOH-Miami-Dade) team members and volunteers proper policy and procedure for Special Needs Shelter operation and management during activation, operation, and deactivation.

Partners:
- Florida Department of Health in Miami-Dade County
- Medical Reserve Corps

Learning Objectives:
- To ensure trainees understand Shelter team arrival, Job duties and responsibilities, Client Arrival, Special Needs Shelter Forms, Shelter Operation Areas, Care Areas, and Isolation Precautions.
- Trainees will be given guidance on appropriate documentation procedures. The goal is for trainees to have knowledge of placing proper information on data collecting documents.
- To ensure trainees is aware of client needs, and the resources that must be allocated for their daily living.
- Trainees will learn about different operational functions in Special Needs Shelter.
- To ensure trainees understand the importance of SpNS activation and when it would occur as well as for the instructor to gain a baseline of where the trainees are in relation to real world responses.

Presentation:
- Presenter will ensure trainees are aware of client needs, and the resources that can be allocated.

Tips:
- Consider addressing frequently asked questions beforehand and taking back any questions to be answered in a follow-up email.
- Provide ample space and time to allow participants to complete a hands-on portion of the training to ensure they understand the various components of the training.

Questions? Contact us at HRH@flhealthinnovation.org or visit our website at flhealthinnovation.org/hrh