Meeting Results:
By the end of the meeting participants will have:

- Review/discuss Stress & Anxiety During COVID 19 educational presentation
- Review CAG current status
- Discuss providers updates, concerns, barriers to service
- Explore how to move forward with the CAG committee during COVID 19 pandemic

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<tr>
<th>Meeting Participants</th>
<th>Organization</th>
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<tr>
<td>Robert Campbell</td>
<td>Florida Department of Health-PBC</td>
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<tr>
<td>Jeff Goodman</td>
<td>Children’s Services Council of PBC</td>
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<td>Charles Baldwin</td>
<td>Florida Department of Health-PBC</td>
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<tr>
<td>Dr. Martine Senatus</td>
<td>VIP Integrative Healthcare</td>
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<td>Keisha Clemons-Allen</td>
<td>Florida Department of Health-PBC</td>
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<td>Merlene Ramnon</td>
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<td>Lauren Young</td>
<td>Palm Beach County Fire Rescue</td>
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<td>Lisa Alward</td>
<td>Palm Beach County Victim Services</td>
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<td>Dr. Patrick Bernet</td>
<td>Florida Atlantic University</td>
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<td>Natasha Martinez</td>
<td>Children’s Services Council of PBC</td>
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<td>Christin Walsh</td>
<td>Children’s Services Council of PBC</td>
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<tr>
<td>Belci Encinosa</td>
<td>Healthy Mothers, Healthy Babies of PBC</td>
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<tr>
<td>Jennifer Boutin</td>
<td>Nutritious Lifestyles</td>
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<td>FIMR Program Staff</td>
<td>Florida Institute for Health Innovation</td>
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**Meeting Notes**

1. **Welcome/Introduction/Suggestions**
   
   Dr. Roderick King, FIHI Chief Executive Officer welcomed CAG members. CAG members introduced themselves and the agency they represent. During a crisis such as the COVID-19 pandemic, it is common for everyone to experience increased levels of distress and anxiety, especially as a result of social isolation. While experiencing stress in this situation is normal, everyone reacts differently to stresses such as these. Public health workers, case managers, MCH worker and other health care professionals are particularly vulnerable to negative mental health effects as they strive to balance the duty of caring for participants/patients with concerns about their own well-being and that of their family. Lauren Young, LCSW conducted a presentation on managing stress and anxiety during the novel coronavirus pandemic.
2. **Stress & Anxiety During COVID 19 presentation**  
(see power point presentation).

3. **CAG current status**  
EAG-CAG committee have focused on reviewing findings and recommendations from the CRT and guiding the group to prioritize and rate recommendations (strategies for action) based on specificity, leverage, values and reach. CAG members are in the process of developing a strategic plan to move actions forward. The committee have created 4 workgroups to ensure the facilitation of the plan and the process. **Workgroup Breakout:**  
1. Health Equity and Cultural Competency: (Merlene, Keisha, James, Celina & Madeline)  
2. Provider Communications: (Belci, Dr. Senatus, Frances, Marie & McIvan)  
3. Improving System Efficiency: (Jeff, Dr. Bernet, Natasha, Paloma, Briana, Robert, Christin)  
4. Patient Communication & Health Education (Chelsea, Charles & Tococa)

4. **Providers updates, concerns and barriers to service**

   **HomeSafe updates:**  
   - HomeSafe is no longer completing home visits, all of the assessments are being completed via video conferencing. They are using Doxy.me which is very helpful for families who do not have an email available. They are scheduling visits to complete the BDI for later appointments.  
   - Hospital liaisons are not assessing mothers in the hospitals anymore. They have been receiving the referrals from the hospitals and data team, and they are completing initial intakes and assessments over video conference.  
   - Pac N Play education continues through video conference, and the navigators are dropping off the cribs at the door and checking in with parents prior to leaving if they have it.

   **Healthy Mothers, Healthy Babies of PBC:**  
   - Clients/patients are having difficulties getting prenatal appointments at this time, HMHB is helping them get first appointments, rescheduling appointments, etc.  
   - The web system is overloaded with the number of participants trying to access services/information. Applying for assistance is more difficult and the process is longer.  
   - The Jupiter and 45th Clinics are currently closed.  
   - Participants/clients are available and reaching out to Care Coordinators and support staff to find guidance and support.  
   - HMHB of PBC pantry is currently open and providing resources to the participants and the community (distributing diapers and formula). Distribution sites include West Palm Beach (M-W 10am-3pm), Greenacres (Tue & Thu 10am-3pm), & Bellglades (Tue & Thu 9am-4:30pm)  
   - Call 561-623-2800 to schedule appointment. HMHB information is also updated and available through 211.

**Palm Beach County Victim Services**  
- There has been a decrease on calls for sexual assaults during the pandemic. Number of calls have decreased by 50% compared to other months prior. A press release has been conducted to increase awareness of resources and services.
Department of Health:

- Healthy Beginning nurses are doing telework from home, reaching out to clients that are referred for services.
- Participants are concerned about the unknown and mental health resources.

Children’s Services Council:

- A number of CSC providers are utilizing telehealth to provide services.
- Some programs conducted mini community health assessment to gage the needs of their consumers/constituents.
- 211 has a timely metrics system available that addresses community needs.
- There is an increase need for diapers in the community
- Jeff Goodman have completed the Perinatal Period of Risk (PPOR) assessment. Fetal deaths and the black rates have dropped in the past 2 years, however black fetal deaths are higher because of underlying health conditions like diabetes, hypertension and asthma (racial disparity)

Dr. Patrick Bernet-Florida Atlantic University:

- Dr. Bernet is working with researchers across the country putting together a list of community needs to leverage dollars and increase funding.
- This is the opportunity to leverage collective power of workgroups to support work that aligns with FIMR efforts.

Next Steps:

- Decide how to restart and support the workgroups
- Decide how to facilitate/run workgroups
- Identify a coach/coordinator for each group

Upcoming Meetings:

- Next CAG Meeting: May 20, 2020 9:00a.m.-10:30a.m.; TBA
- CRT Meeting: May 12, 2020; 5:00-7:00 p.m.; Go To meeting
  - Please R.S.V.P. to Fay Glasgow at fglasgow@flhealthinnovation.org